Konstantin Michalek

Digital Problem Solver

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Experience

12/2025 – now — **Founder, Pocket Service Digital**
Designing pragmatic digital solutions for small organizations

04/2023 – 02/2026 — **Data Analyst, NTS Netzwerk Telekom Service AG**
IT systems house for networks and data centres: Power BI reports, data models and data tooling

07/2021 – 11/2022 — **Project Manager, Delegate Technology GmbH**
Hospitality software vendor: led rollouts – mapping workflows, migrating data, training teams

03/2020 – 10/2021 — **Founder, ViaVie**
Artist platform and e-commerce shop

02/2019 – 10/2020 — **Restaurant Manager, Mein Garten Gastronomie & Bitter Mendez**
Management, accounting, events, marketing, online presence

06/2017 – 12/2018 — **Waiter, Easystaff human & resources**
Service and event catering in hotels and large venues

01/2016 – 10/2016 — **Community Service, Österreichisches Rotes Kreuz**
Blood and staff transport in and around Vienna

11/2014 – 05/2015 — **Fundraiser, talk2move Fundraising**
Fundraising conversations in Dresden

04/2011 – 09/2014 — **Football Referee, Niedersächsischer Fußballverband**
Referee and linesman up to under 17

Abroad

09/2024 – 11/2025 — Moved to Valencia

09/2019 – 01/2020 — Semester abroad, BCIT Vancouver

11/2016 – 05/2017 — Work & travel, Australia and South-East Asia

Education

MSc Innovation & Technology Management
FH Technikum Wien · 2023–2025

BA Project Management & IT
BFI University of Applied Sciences · 2017–2020

Montessori School Dresden
High school · 2012–2015

Languages

German
Native

English
Fluent

Strengths

Rolling out software
From selection to everyday use

Digitising workflows
Turning paper and spreadsheets into clear workflows

Leading projects
Breaking big plans into doable steps

Making data understandable
Preparing numbers so you can decide with them

Translating
Between tech and everyday work – no jargon

Listening
First understand how an organisation really runs

Calm under pressure
Staying clear when things get tight

Tools

`bold = open source`

`Collaborate`
Nextcloud · **OnlyOffice** · **Outline** · **Radicale** · **Immich** · Microsoft 365 & Admin Center

`Communicate & sell`
Listmonk · **Pretix** · Exchange Online · Migadu · ready2order

`Manage & plan`
Invoice Ninja · **Paperless** · **Planify** · Excel · Jira · Asana · Trello

`Get seen`
WordPress · **WooCommerce** · **Directus** · Canva · Adobe Suite · DaVinci Resolve

`Stay secure`
Authentik · **Pocket ID** · **Vaultwarden** · **WireGuard** · **SOPS** · Entra ID · 1Password · Tailscale · UniFi

`Measure & automate`
n8n · **Umami** · **Uptime Kuma** · **Home Assistant** · **Zigbee** · Power BI · Tableau · UptimeRobot

`Build`
TypeScript · **React** · **Next.js** · **Flutter** · **Forgejo** · GitHub · Claude Code

`Run`
Docker · **Caddy** · **Nginx Proxy Manager** · **PostgreSQL** · **Fedora Linux** · **Let's Encrypt** · **Restic** · Hetzner · Synology NAS

Off the clock

Running · Smart home · Cooking · Filming & editing · Hiking · 3D printing · Guitar · Travel · Homelab & self-hosting · Reading · Cycling · Electronics · Documentaries · Tinkering with Linux